

Fast Facts

on the Medical Services Profession

Medical Services Professionals (MSPs) are the *gatekeepers of patient safety*, ensuring quality care through the credentialing and privileging of healthcare providers in an ever-changing industry.

Current Landscape



Technology advancements



Multi-state licensing



Value-based over volume-based medicine



Looking Forward



Cross-department relationships



Specialized education

Very Essential Skillsets By Stage of Career

As experience increases, the skillsets deemed very essential to an MSP's role also increase.

0-4 Years

Professional Ethics
Communication
Professional Presence
Relationship Building

5-14 Years

Professional Ethics
Communication
Professional Presence
Analytical Thinking

15-24 Years

Professional Ethics
Communication
Professional Presence
Relationship Building
Analytical Thinking

25+ Years

Professional Ethics
Communication
Professional Presence
Relationship Building
Analytical Thinking
Team Building
Knowledge of Clinical Competence Evaluation
Political Savvy
People Management

Core Functions of an MSP

Across all employment settings, MSPs work to:

Conduct, Participate In, and Maintain:

Credentialing and/or Privileging
Primary Source Verification
Current Clinical Competency Evaluations and Peer Review

Manage:

Compliance with Accreditation Standards and Regulatory Requirements
Departmental Operations
The Credentialing and/or Privileging Process
Medical Staff Functions

Comply with Accreditation and Regulatory Standards, Policies and Procedures

It's up to MSPs to communicate the importance of the profession.

Visit www.NAMSS.org/report for more resources.